

## ZG Watches WEEE Returns Form

Order Number		Date	/	/
Your Name				
Phone				
Email Address				
Returned WEEE				

Under Waste electrical and electronic equipment (WEEE) regulations as a distance sales retailer of electrical and electronic equipment (EEE) ZeitGeist Watches has certain responsibilities. The following information for your benefit is in compliance with these:

Old or unwanted WEEE must not be disposed of as unsorted municipal waste. Due to harmful chemicals and substances WEEE must be disposed of in the correct manner to avoid environmental damage as well as harm to human beings and animals.

The WEEE regulations are designed to minimise the amount of WEEE simply thrown into landfill where it is particularly damaging. Most WEEE can be recycled, reused or disposed of in a more environmentally friendly and efficient way. It is therefore imperative that we learn to treat WEEE separately from our usual waste.



You can recognise EEE by locating the crossed out wheeled bin either on the product or on any associated paperwork (We would like to point out that due to the small nature of wristwatches you will normally find the symbol on the paperwork).

Under WEEE regulations it is the responsibility of the retailer or distributor to pay for any costs incurred through processing WEEE. As a customer ZeitGeist Watch's distributor take-back scheme is free of charge though there are conditions (see below).

### **ZeitGeist Watch's distributor take-back scheme**

After placing an order with ZeitGeist Watches you must return any WEEE to us within 30 days of receiving your order.

The returned WEEE must be of roughly the same value or less than the order sent to you and must be of similar description. (If we send you a watch you will need to send us a watch back).

Returned WEEE must be accompanied by this form, fully filled out and signed.

Returned WEEE must be sent to us using a suitable service. ZeitGeist Watches will only reimburse you if you have used a service that is uninsured. We recommend that you simply send your WEEE back to us in a padded envelope using the Royal Mail.

Returned WEEE must be just WEEE. If you are sending us a watch back we only want to receive the watch. Please do not include any packaging with which it originally came with.

ZeitGeist Watches will keep all returned **ZG Watches WEEE Returns Form's** on file for a minimum of four years in accordance with WEEE regulations.

ZeitGeist Watches reserves the right to refuse reimbursement of postage costs incurred when returning WEEE to ZeitGeist Watches should the above conditions not be met.

ZeitGeist Watch's distributor take-back scheme is dated 05/05/08.

If you are not living in Great Britain or Northern Ireland we advise that you contact your local government on how best to deal with WEEE.

I  have read and understood the terms and conditions listed on [www.zgwatch.es.co.uk](http://www.zgwatch.es.co.uk) with particular reference to the WEEE returns policy and understand that these may change without prior notice before the completion of my return.

Signature:

Remember: Only send back your WEEE, we don't want the packaging. Don't use a high-priority or insured service. Simply send as a normal package, we recommend the Royal Mail.



### **Returns Address**

ZG Watches Returns Dept  
50 Irwell Chambers  
9 Union Street  
Liverpool  
L3 9UA

**Phone:** 0151 227 1614  
**Fax :** 0845 280 5133

**Company Reg:** 5267820  
**VAT Reg:** GB 895 9084 57